

Daily Tiffins – Cancellation & Refund Policy

At Daily Tiffins & Co., we aim to deliver fresh and timely meals every day. To ensure smooth operations and fairness to both our customers and partner kitchens, the following cancellation and refund terms apply:

1. Same-Day Orders

Once a same-day order is placed and confirmed, it cannot be cancelled.

No refunds will be issued for same-day cancellations.

2. Advance Orders (Next Day or Later)

Cancellation before 6:00 PM on the previous day → Eligible for 100% refund or meal credit.

Cancellation after 6:00 PM → No refund, but you may reschedule your delivery (subject to availability).

3. Subscriptions (Weekly / Monthly)

Mid-term cancellations are eligible for a pro-rata refund after deducting:

The cost of meals already delivered, and

A service charge of ₹150 (towards payment gateway & admin fees).

Pausing or skipping meals must be requested at least 24 hours in advance.

4. Delivery & No-Show

If the delivery person is unable to contact you or deliver due to wrong address, unreachable contact number, or no one available at the location, the meal will be marked as delivered and no refund will be issued.

5. Service Cancellations by Us

In rare situations (kitchen issues, staff shortages, or unforeseen events), if we cancel your meal, you will receive a 100% refund or credit for the next order.

6. Refund Timeline

All approved refunds will be processed to your original payment method within 7–10 working days.

Payment gateway or convenience fees, if any, are non-refundable.

7. Contact Us

For cancellation or refund requests, please reach out to us:
support@dailytiffins.com

Customer Care: +91 22 6964503